

WINGS CHAMBER

Monthly Free Distribution / www.wingschamber.com

RNI No- MAHENG/2007/24625 . Regd No- MAH/ENG/11020/13/1/2007-TC . VOLUME - 15 ISSUE - 2 , THANE , AUGUST 2021 , PAGE 04

BRITISH AIRWAYS OFFERS ITS CUSTOMERS A NEW FAST BAG-DROP BEFORE CHECK-IN TO AVOID QUEUES

British Airways customers travelling from Heathrow Terminal 5 will be able to drop off and check in their luggage with partner AirPortr as soon as they step off the Heathrow Express from July 19

The new fast bag drop service is free of charge to customers who have already checked in at home.

AirPortr also offers customers the opportunity to have their luggage collected and checked in from their home or office up to 24 hours before their flight, from £19

Luggage can be checked in at designated fast bag drop points* as soon as customers reach the airport, or alternatively they can pre-book a collection from their home or office online if preferred. The airline will continue to explore options for bag drop areas at other key locations Thursday 15 July, 2021 - British Airways has teamed up with AirPortr to create new convenient fast bag drop areas before heading to the departures concourse at British Airways' London flagship Terminal 5 at Heathrow airport. With the first drop-off point planned at the Heathrow Express train platforms, customers will be able to quickly and securely drop-off



their luggage at peak times**, before travelling bag-free straight through to security. AirPortr's team seal, secure, and check in bags for customers' flights, before being collected from the reclaim at their destination. Customers can also choose to book luggage collections from their home address, from £19*. This service allows travellers to check in their bags from the comfort of their own doorstep, with a vetted delivery driver. AirPortr ensures that once collected, bags are sealed and monitored throughout the delivery process. Passengers can track their luggage online from the moment it leaves their doorstep, or at the T5 key

access areas, right up to the bag being loaded onto the aircraft. Customers using the services also receive digital bag tag receipts. Tom Stevens, British Airways' Director of Customer Experience said: "Ahead of July 19, we have been busy investigating and trialling ways to ensure that we can offer our customers the smoothest journey through the airport possible. We believe this contactless initiative with AirPortr allows our customers to avoid baggage check-in queues and move through the airport without the hassle of carrying luggage, as well as offering the reassurance that we are

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BRITISH AIRWAYS' FLAGSHIP US LOUNGE REOPENS ITS DOORS

British Airways' flagship US lounge at JFK's Terminal 7 will reopen its doors on Sunday 1 August, following a 16-month closure due to the Covid-19 pandemic. The news comes in time for the UK Government's announcement that double vaccinated travellers from the US will be exempt from quarantine on arrival into the UK from 2nd August. The opening of the Galleries Club lounge also marks the next step in the airline's phased lounge reopening plan and will be available for customers travelling in First, Club World and eligible card

holders, ahead of their flight to London Heathrow. Those flying from JFK in First and Club World can enjoy an enhanced check-in experience at the exclusive Premium Zone. The First Wing and First check in are also open to ensure a smooth start to the journey. British Airways' customers will now also be able to use the airline's innovative new digital app 'Your Menu' to order food directly from their mobile device to their seat after scanning a QR code. The app will be available throughout the lounge,

meaning that customers can select from a wide range of complimentary food and beverages, to any seat. At Heathrow on their return to the US, customers will have access to the Club and First lounges from Terminal 5, which also boasts a new sleep zone 'Forty Winks', allowing travellers to rest ahead of their flight. Tom Stevens, British Airways' Director of Brand and Customer Experience, said: "After the news about the change in entry requirements for US customers in to the UK, we expect to host more customers who need to travel

IADA Expertise on Display at NBAA News Hour

Two members of the International Aircraft Dealers Association (IADA) will be panelists at the next NBAA News Hour webinar covering critical industry topics.

Panelists at NBAA's Thought Leadership Series include Anthony (Tony) Kioussis, president & CEO of Asset Insight, a verified IADA Products and Services member, and Todd Duncan, chairman of Duncan Aviation, an IADA-accredited dealer. Panelist Rollie Vincent of Rolland Vincent Associates is

creator of JETNET iQ in collaboration with IADA Products and Services member JETNET. At the public webinar, the panelists will address aircraft pricing, availability of inventory, the causes of seemingly lower supply, and when availability will balance out. The NBAA (National Business Aviation Association) webinar, sponsored by Mesinger Jet

Sales, will also answer a number of key industry questions, including: Is the scarcity of available inventory causing price hikes? How are supply chain delays hampering transaction timing? Does the preowned market follow suit with other inflationary products affected by supply chain issues? "When the aircraft transaction industry wants answers to the large questions of the day, they turn to the experts at IADA," said IADA Executive Director

Wayne Starling. "Tony and Todd are recognized industry leaders and their insights always

prove valuable when buyers and sellers of aircraft look for solutions to the issues facing successful transactions." The NBAA News Hour Thought Leadership Series is scheduled for 10 a.m. Central Standard Time, Wednesday, Aug. 11. To register, go to Webinar: NBAA News Hour: Business Aviation's Elephant in the Room – Buying Aircraft by NBAA (bigmarker.com).



President & CEO of Asset Insight Tony Kioussis



Chairman of Duncan Aviation



and so we have decided that it is the right time to open our flagship lounge in New York. "We are looking forward to welcoming some of our American customers back to London from next week and bringing Britons who reside in the US home for much-

needed family time." Elsewhere the airline recently reopened three domestic lounges in Edinburgh, Glasgow and Aberdeen. A walk-through of the lounge can be viewed below.

BRITISH AIRWAYS FLIES TO 18TH IN THE RATEMYAPPRENTICESHIP TOP 100 AWARDS IN RECOGNITION OF THE WORLD CLASS EXPERIENCE IT OFFERS TO ITS APPRENTICES, AND ACHIEVING AN INCREDIBLE 57 PLACE RISE IN JUST ONE YEAR

British Airways has been placed 18th in the top 100 UK companies providing apprenticeships in the respected 2021 RateMyApprenticeship Awards.

It's a staggering rise from the airline's 75th place in the 2020 awards.

British Airways offers highly sought-after apprenticeships in a number of its departments, including Engineering, Customer Experience and Head Office, with more than 130 apprentices currently on placement in the organisation. Apprentices are attracted by fantastic opportunities to learn how to deliver British Airways' unique customer service, turn a flight arriving from Japan into a service to Los Angeles, price flights, research new destinations and maintain commercial aircraft, as well as getting insight into many more areas an airline needs to operate, always with safety at the forefront of their minds.



British Airways' Apprenticeship Manager Ricky Leaves said: "This is an incredible achievement and reflects the hard work that we put into making our apprenticeship schemes the best in the business – we are the only airline to make it into the top 50 and we're very proud of that. We remain focused on nurturing homegrown talent

and our apprentices get to experience working in multiple areas of the business, including Commercial, Operations, Training and Engineering and this recognition with a place so high in the top 100 shows that they're loving what they're learning. We look forward to welcoming a new cohort of Engineering Apprentices later this year to the British

Airways family" British Airways' Head Office Apprentice Sam Macleod said: "Being a Head Office Apprentice at British Airways has been such an incredible experience. I've really enjoyed moving around the business and learning about every area of the operation, gaining exposure to a wide range of different aspects. I was particularly fascinated by the opportunity to shadow a safety and security audit - it was really interesting to see the operational side of the business, while working airside. I'm so grateful for the incredible support I've received from managers and colleagues who have all encouraged me to fulfil my potential." British Airways expects to open applications for its 2022 Apprenticeship Programmes later this year with details soon to be available at careers.ba.com.

BRITISH AIRWAYS CARRIES FINAL TEAM GB ATHLETES HOME

Over the last two weeks British Airways has proudly been flying Team GB home from the Tokyo 2020 Olympic Games, with the final flight carrying Olympians due to land at 13:10 (UK local) this afternoon, Monday 9 August. The airline has welcomed tens of competitors across a wide range of sports back to the United Kingdom after an incredible Tokyo Games, with Team GB matching their overall medal haul of 65 from London 2012, when they competed on home turf. This morning British Airways has announced that to celebrate the team's success, it will be giving all medal winners an executive card status to match the medal that they won in the Games. On board the final flight back to the UK are eight gold, nine silver and three bronze medals, weighing a combined weight of 10.298 kilograms. The remaining athletes flying home with British Airways are from the boxing, track cycling, modern pentathlon and the athletic teams.

Among the incredible team members on the flight are Laura Kenny, Team GB's most successful female athlete who carried the Union flag in

Sunday's Closing Ceremony and her husband, Jason Kenny, the most successful British Olympian after he won his seventh Olympic gold medal in the men's keirin. Once the aircraft has landed, the athletes will be led through by British Airways' staff to the arrivals hall in Terminal 5 at Heathrow Airport to reunite with friends and family after spending so long apart. Tom Stevens, British Airways' Director of Brand and Customer Experience, said: "We are so proud to be the airline partner for Team GB and we are in awe of the team's achievements in this year's Olympic games. The event has brought the nation together, and watching our athletes compete in challenging circumstances, after a year of uncertainty is something to be admired and will inspire many people. From all of us at British Airways, we want to congratulate Team GB on their incredible success and look forward to seeing the final athletes reunited with their loved ones." Andy Anson, CEO of Team



GB, said: "We could not have asked for a better partner than British Airways to fly us to and from Tokyo 2020. Quite simply we could not have achieved the results we have without them - from keeping 1,000 people safe and free of Covid, to the team getting 65 medals in Tokyo. "No industry has suffered more than the airline industry, but British Airways has gone over and above to support Team GB in every possible way. With athletes and staff coming home every single day, the flexibility they have shown to accommodate last minute changes has been incredible."

British Airways is also the proud airline partner of ParalympicsGB and will be carrying the athletes to and from the Tokyo 2020 Paralympic Games which starts on Tuesday 24 August. British Airways has a long-standing history in supporting national sporting events and teams. The airline has been the proud airline partner to Team GB and Paralympics GB since 2008 and is currently the Principal Partner to Twickenham Stadium, Official Airline Partner to England Rugby. Today, the airline is also flying the British & Irish Lions home today after their

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doing everything we can to ensure the safe delivery of their bags from doorstep to destination." Randel Darby, CEO and Founder of AirPortr Technologies said: "We're proud to be able to play our part in helping British Airways and its customers with the restart of international travel this summer. Seamless, contact-free journeys through the airport are in everyone's best interests and removing bags from the equation makes this possible for many more people. As the specialist in this space, we're excited to be working with British Airways once again to lead development of innovative new baggage solutions, for the benefit of customers travelling in a post-pandemic world." As well as the AirPortr's luggage service, British Airways also offers a special twilight baggage drop service the night before travel from Heathrow Terminal 5, when customers are able to deliver their bags to the airport terminal between 4 and 9pm the day before they travel. The airline is continuing to explore how it integrates other technologies to further streamline the customer experience, including trialling digital travel apps to ensure customers meet the entry requirements for their destination before arriving at the airport. Customers can currently use VeriFLY on all flights to the US, Canada and France as well as on all inbound flights. The airline has also recently announced its involvement in IATA's Travel Pass. The digital travel solution will begin on British Airways' flights from Heathrow to Geneva and Zurich. British Airways' customers travelling to Cyprus, Germany, Greece, Italy, Spain and Portugal, can now also upload their negative Covid-19 test result and other documentation directly into ba.com for verification before travel.

ETIHAD ROLLS OUT IATA TRAVEL PASS TO SEVEN CITIES FOLLOWING SUCCESSFUL TRIALS

Now available on key routes to Europe, North America and Southeast Asia

Following successful trials, Etihad Airways has expanded IATA Travel Pass on flights between Abu Dhabi and seven destinations across its network as it continues to implement digital solutions to simplify the travel experience in the wake of the pandemic. IATA Travel Pass is available for guests on all Etihad flights between Abu Dhabi and Bangkok, Barcelona, Geneva, Madrid, Milan, New York and Singapore and offers the convenience of a one-stop platform for managing COVID-19 documentation. Mohammad Al Bulooki, Chief Operating Officer at Etihad Aviation Group, said: "The feedback from the IATA Travel Pass trial has been positive, with Etihad's guests appreciating its ease-of-use and data security. Etihad is pleased to now make IATA Travel Pass available on flights to and from seven major global cities, providing more guests with the option of simplifying their journey and airport experience."

Nick Careen, IATA's Senior Vice President for Operations, Safety and Security, said: "Etihad's decision to expand IATA Travel Pass based on positive customer feedback is a strong endorsement of the



solution. IATA Travel pass was designed to provide a one-stop-shop solution for travellers to safely and efficiently manage their COVID-19 documentation and generate an 'OK to Travel' which airlines can trust. It's great to see the app in use facilitating the restart of international travel."

Etihad Airways was one of the first airlines globally to begin testing IATA Travel Pass in April 2021 in support of a global, standardised solution for travellers to validate their documents and navigate COVID-19 travel requirements.

To access the IATA Travel Pass, guests simply need to download the IATA Travel Pass app for Android or iOS, where they can add their Etihad Airways travel itinerary, view their travel requirements and securely

share their PCR test results. The IATA Travel Pass app also includes functionality to upload vaccination certificates, opening up opportunities for travel where vaccination is a requirement. Currently the app is able to accept EU Digital Covid Certificates issued by all 27 member states of the European Union plus Switzerland, Iceland, Norway, and Lichtenstein as well as vaccine certificates from Singapore and Qatar. As vaccines continue to roll out globally, more and more travellers around the world will be able to upload their government issued COVID vaccine certificates to facilitate seamless travel. The airline is continuing to work closely with IATA to progressively roll out the digital travel pass to more cities across its route network.

Omni Aircraft Maintenance

Omni Aircraft Maintenance was formed with industry partners in mind. After decades of maintaining an in-house charter fleet, Omni is able to provide service backed by a nearly 40-year history of safety, reliability and service excellence.

Services include:

On-Site Airframe Inspections
Avionics Troubleshooting and Testing

AOG Services

Component Replacements

Engine Periodic Inspections

Paint and Interior Restoration

Weight & Balance

Consulting Services

A sister company, Omni Air

Transport, has nearly 40

years' experience as a private

jet operator with an unrivaled

in-house aircraft maintenance

team. From personal

experience, Omni knows the

importance of safety,

timeliness, and consistent

communication. For more info

go to Omni Aircraft

Maintenance – Inspecting,

maintaining & operating jets

(omnimx.com).

About IADA

The International Aircraft

Dealers Association is the

collective force influencing

and shaping the aircraft

transaction industry. With

accredited dealers of all sizes,

and dozens of verified

Products and Services

members skilled in aircraft

transactions, IADA is the acknowledged leader in developing industry standards for efficient, effective and ethical business aircraft transactions.

Working for business aircraft owners globally, IADA provides a facility for

professional standards, ethics and exchange of information

among its members and to the public for the purpose of

creating a more efficient

market, facilitating

transactions and providing

transparency in transactions,

thereby increasing business

aircraft ownership and usage

worldwide. For more info

about IADA go

to International Aircraft

Dealers Association | IADA.

About IADA's

AircraftExchange.com

AircraftExchange is the

exclusive online marketplace

for IADA. The public search

portal was created to provide

business jet and private jet

buyers a trustworthy and

efficient way to identify, locate

and purchase preowned

aircraft from the most ethical

dealers and brokers in the

world.

Only IADA-accredited aircraft

dealers may list used aircraft

for sale on this search portal,

where buyers can shop from

hundreds of listings at any

given time. For more info

about AircraftExchange.com

Rise Higher: Air Canada Launches New Brand Spot and Proudly Flies The Flag Transporting Team Canada to the Tokyo 2020 Olympic and Paralympic Games

Air Canada today unveiled its comprehensive program in support of Team Canada's journey to the Tokyo 2020 Olympic and Paralympic Games, which includes today's launch of "Rise Higher", a new brand spot. The airline began flying Team Canada athletes, coaches and support staff from Toronto and Vancouver to Japan on July 1 onboard a 787 Dreamliner in a special livery. Air Canada is further celebrating the country's athletes through innovative activations, exclusive access and engagement opportunities for fans.

"As a proud supporter of Team Canada going to the Tokyo 2020 Olympic and Paralympic Games, we are transporting more than 740 Olympians and Paralympians, coaches and support staff. The Canadian

Olympic and Paralympic teams represent the very best of Canada when they fly our country's flag at the world's foremost sports competition, and in support and celebration of our country's athletes, we created a special 'Fly the Flag' livery to honour them," said Andrew Shibata, Vice President – Brand at Air Canada.

"Our country's athletes inspire so many of us with their drive, focus and determination to be the best at what they do. Their resilience to keep working towards their goals despite the challenges that came up with the pandemic is motivating. We are proud to pay tribute to them with the launch of a new brand spot titled 'Rise Higher' that will be featured during the Tokyo 2020 Olympic Games Opening Ceremony. We are

also excited to engage Canadian fans to cheer on and connect with Team Canada in unique and innovative ways with never-before-seen initiatives that have been developed to enable fans to experience the 2020 Games as if they were there," concluded Mr. Shibata.

"We are so proud to have Air Canada fly our team to and from Tokyo 2020 this summer. After a difficult year, we know our athletes will be ready to compete thanks to the world-class comfort and professionalism that Air Canada brings to every flight," said Jacquie Ryan, Chief Brand & Commercial Officer of the Canadian Olympic Committee.

"Thank you to Air Canada for all of its support leading into Tokyo 2020," said Catherine



Gosselin-Després, Executive Director, Sport of the Canadian Paralympic Committee. "Boarding the flight to the host city is a significant part of the overall experience and the unofficial

staff will feel comfortable en route to Tokyo thanks to Air Canada."

In addition to its unwavering support in transporting Team Canada safely to and from the

Hartzell Family of Brands Features Memorable Activities at EAA AirVenture Oshkosh 2021

Hartzell's family of brands has a full agenda planned at EAA AirVenture Oshkosh 2021 beginning today through Sunday, Aug. 1.

Special Hartzell activities include aerobatic performers, propeller experts on hand to answer technical questions, discounts for Recreational Aviation Foundation members, and sponsorship for pilot proficiency skills. Hartzell's exhibit booth is 296-297 located in the Main Aircraft Display Area near the EAA AirVenture Welcome Center Aerobatic Performance and Autograph Sessions Hartzell Propeller's high-performing props are the first choice for many of the all-star aerobatic performers at this year's show. The lineup includes Michael Goulian, Kevin Coleman, Bill Stein, Jim Peitz, Jarrod Lindemann of RAD Aerosports (flying the Jet WACO), and the Redline Airshows team.

In addition, two of these high-flying performers are taking the time for special meet and greet autograph sessions at Hartzell Propeller's exhibit. Michael Goulian will be there Tuesday, July 27 at 2 pm and Kevin Coleman will be there Saturday July 31 at 1 pm. Backcountry Flying At EAA this year, Hartzell Propeller is strengthening its relationship with the Recreational Aviation Foundation by providing

special \$1,000 discounts on all new Hartzell backcountry propellers sold to RAF members. Hartzell supports RAF, a national organization headquartered in Bozeman, Mont. and dedicated to preserving, improving and creating airstrips for recreational access.

The propellers offered in this partnership include: The Explorer – three-blade Raptor Series, ASC-II Composite – available for a number of experimental aircraft

The Voyager – three-blade aluminum scimitar – optimized for the Cessna 180, 182, 185, and 206 fleets The Pathfinder – three-blade Raptor series, ASC-II Composite – available for the Cubcrafters XCub and Carbon Cub FX, as well as several other experimental aircraft

The Trailblazer – two-blade or three-blade ASC-II Composite – available for various aircraft models from American Champion, American Legend, Aviat, Avipro, Cubcrafters, Glasair, and Maule These propellers are designed to maximize performance for backcountry operations, including shorter take-off rolls and better climb rates.

Pilot Proficiency Center Hartzell is also promoting the EAA Pilot Proficiency Center (PPC). The PPC is at located Booth EAA 4 in the Main Aircraft Display next to the



Redbird Simulations tent. This innovative center is dedicated to giving pilots of all skill levels, including beginners, a chance to improve their flying and decision-making abilities with state-of-the-art Redbird flight simulators and informative Tech Talks.

Pilots can take advantage of hands-on experience using Redbird's Advanced Aviation Training Devices and crosswind trainers. Experienced flight instructors will be there to guide pilots through a variety of VFR and IFR flight scenarios and training exercises designed to advance proficiency, build new skills, and stay safer in the skies.

For those who can't make it to Oshkosh, Redbird Connect makes it possible to learn remotely and train virtually

with flight instructors around the country.

Hartzell Engine Technologies Free Tech Forums Hartzell Propeller's sister company, Hartzell Engine Technologies, will present a free, 45-minute Forum Series on Tuesday, Wednesday, and Thursday at 1 pm at the Superior Air Parts outdoor exhibit, Booth 257-258 across from Hangar B. Featured topics include turbochargers and piston engine performance, aircraft electrical systems, and an overview of Supplemental Type Certificates (STCs) and Parts Manufacturer Approvals (PMAs). Tech Thursday, a special forum for licensed A&P mechanics and A&P students eligible for IA credit, will focus on the topic of alternator drive couplings.

Aero Asset Strengthens Sales Support Staff

Aero Asset, the global helicopter sales and market intelligence firm, has added Jim Morford as director of Market Research and Holly Gilewski to its Aircraft Sales Support team. Both will be based in the United States. "Both of these staff additions will further strengthen Aero Asset's strong support for our clientele interested in buying and selling preowned helicopters," said Aero Asset President Emmanuel Dupuy. "These two skilled professionals bring solid credentials and experience to our sales support group and we are delighted to welcome them to our team."

Morford's aviation career started in 2007 as Customer

Service Manager for leading aviation market research firm, AMSTAT. During his time there, he worked with aviation companies of all sizes and contributed to AMSTAT becoming one of the industry's most trusted sources of market intelligence.

Morford has worked with leaders in all sectors of the aviation industry including OEM's, operators, financiers, and maintenance organizations. He will be based in New Jersey. Gilewski will be based in Orlando. She graduated from Embry-Riddle Aeronautical University and worked at Lockheed Martin and United Launch Alliance before



Jim Morford joining Aero Asset. About Aero Asset Inc. Aero Asset is a Toronto, Canada-based helicopter trading firm founded by President Emmanuel Dupuy, Vice President of Market Research Valerie Pereira and Vice President of Sales William Sturm. The multilingual group has



Holly Gilewski decades of experience selling aircraft worldwide. The company releases quarterly and annual preowned Heli Market Trends reports based on proprietary intelligence and market research. Focusing exclusively on twin-engine preowned helicopters, the report ranks the best and

from pg 3 Tokyo 2020 Olympic and Paralympic Games, Air Canada is proud to: Premier its new "Rise Higher" brand spot during the Olympic Games Opening Ceremony broadcast, which is being released concurrently online via Air Canada's social media channels; In collaboration with CBC/Radio-Canada, encourage Canadians to share how they #FlytheFlag/#HautLeDrapeau as they cheer on Team Canada in Tokyo. Canadians could win two round-trip tickets to anywhere Air Canada flies in North America or a spot to participate in one of six exclusive virtual experiences where they will have a unique opportunity to talk to athletes live from Tokyo; Give Canadian fans the chance to interact with some athletes and be among the first to welcome them back home while they are onboard their Air Canada flight through one of five Twitter Q&A sessions hosted by Team Canada. Details on how to participate will be posted via Team Canada's social channels; Support athletes travelling from major airports across Canada with Air Canada's own employee-driven initiative that involves the collaboration and dedicated efforts of Air Canada employees to ensure a seamless customer experience; Give athletes distinctive, individual care kits, including Canadian-made travel essentials to make their flight more comfortable, a complimentary Wi-Fi streaming pass courtesy of our partner Intelsat, and Aeroplan points; Provide all athletes with complimentary 35K status which includes free checked bags, through the Aeroplan Elite Podium Program; Celebrate Team Canada's journey with a special seat sale from Canada to all destinations Air Canada flies to. Seats are available for booking now, with further details at aircanada.com. Air Canada has been a sponsor of the Canadian Olympic Team since 1988 and a sponsor of the Canadian Paralympic Team since 2007.