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BRITISH AIRWAYS HAS APPOINTED A FULL-TIME MASTER OF WINE TO ELEVATE THE PREMIUM EXPERIENCE FOR ITS CUSTOMERS

British Airways has appointed a Master of Wine, Tim Jackson MW, to bring his expertise and knowledge to elevate British Airways' range of alcoholic and non-alcoholic drinks

The Master of Wine role will source new wines and develop the airline's wider drinks strategy for every complimentary beverage it serves on the ground and in the air

The first exciting development is the introduction of new Sauvignon Blanc and Pinot Noir wines in the airline's premium cabins

From January 2023, the airline will showcase a different destination each quarter in celebration of the unique wine regions across its global flight network

British Airways has appointed a full-time Master of Wine, Tim Jackson MW, to elevate the premium experience for its customers both on the ground and in the air.

British Airways' Master of Wine will play a vital role in selecting and tasting potential new wines, curating menu descriptions, developing the airline's wider drinks strategy and sourcing a diverse range of wines from across the globe for customers to enjoy.

As well as carefully selecting



British Airways' Master of Wine - Tim Jackson

fine wines and sparkling options, the Master of Wine will also lead the selection of the airline's drinks portfolio across its lounges and on board. This includes championing the best of British beers, promoting classic gins and rolling out innovative non-alcoholic alternatives. A large part of the role will also include a sustained focus on taking into consideration differences in flavours, as well as taste and structure changes of beverages at altitude.

Sajida Ismail, Director of Onboard Experience at British Airways, said: "We are really excited to have Tim at British Airways. His knowledge and

expertise play an integral role in our efforts to continue to deliver the premium experience that our customers look for when they fly with us and offer products that our colleagues are proud to serve. "Going forward, we also have lots of exciting plans that will champion new drink offerings and celebrate the global network that we fly to." Tim Jackson, British Airways' Master of Wine said: "I'm delighted to be the first person to take this position at British Airways. As an avid traveller, I have sampled wine from all corners of the globe, ranging from California to Chile, so I hope my love for travel, together with my experience

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BRITISH AIRWAYS LAUNCHES ITS BIGGEST SALE OF THE YEAR

British Airways and British Airways Holidays have launched their most exciting sale of the year, with offers on more than 100 destinations worldwide

The sale is available to customers booking before 31 January 2023

Top savings include return flights to New York from £342 and seven-night beach holiday packages from £199pp British Airways and British Airways Holidays have launched their biggest sale of the year, offering customers huge savings for bookings made before 31 January 2023. The sale, with offers on more



Dominican Republic sunset

than 100 destinations, includes Europe seven-night holiday packages from £199pp and return flights to the Caribbean from £451. Travellers looking to fly across the Atlantic are being offered return flights to New York from London Gatwick

from £342 and London Heathrow to Los Angeles and Chicago from just £399. Those wanting to escape the cold and head east to Dubai for a luxury break can do so with return flights from £429, jet off to the Caribbean to capture some winter sun in timeless Barbados from £513 return or make new memories with the airline's new route from London Gatwick to Aruba from £521 return.

With a multitude of European city breaks to choose from, customers looking for affordable luxury can enjoy

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ETIHAD AIRWAYS APPOINTS ARIK DE AS CHIEF REVENUE OFFICER

Ethihad Airways today announced the appointment of Arik De as its Chief Revenue Officer, overseeing a new organisational division focused on revenue. Since April 2022, De has served as Vice President of Revenue & Commerce at Etihad Airways, responsible for revenue management and e-commerce.

"With the world quickly returning to pre-Covid levels of travel, we have a unique opportunity to build on and strengthen our leading position at Etihad Airways," said Antonoaldo Neves, Chief Executive Officer.

"Our new Revenue division will deliver state-of-the-art revenue management capabilities, broaden our airline partnerships and enhance our network to better serve our guests and our home of Abu Dhabi.

"Arik has had a substantial positive impact on our revenue performance over the past nine months, and I look forward to closely working with him as we build on these interdependent areas, which are critical for financial sustainability."

Having started his career over

20 years ago in finance at the International Monetary Fund, De has spent the last 15 years working within the aviation industry.

He has previously held leading positions at WestJet, Air Asia, Aeroméxico, and most recently, TAP Air Portugal, where he was the Chief Revenue & Network Officer.

In this newly created role, which will report to the Chief Executive Officer, De will oversee key revenue-related functions including Revenue Management, Distribution & E-commerce, Network Planning, Alliances



ARIK DE

& Joint Ventures, Aeropolitical & Industry Affairs, and Etihad Guest, the airline's loyalty programme.

De holds a Master's degree in Finance and Policy from the University of Chicago.

"I am excited to take on the Chief Revenue Officer role at a time of such opportunity, as international travel demand kicks into high gear. Etihad Airways has an incredible product, service and team behind it, and I look forward to working together to enable growth and deliver value as we take our airline to new heights," said De.

ETIHAD AIRWAYS CELEBRATES FLYING 10 MILLIONTH PASSENGER IN 2022

Ethihad Airways, the national carrier of the UAE, has celebrated the milestone of carrying 10 million passengers in 2022. The 10 millionth passenger and their family were

surprised onboard flight EY205 from Mumbai to Abu Dhabi with a cake, complimentary roundtrip tickets, as well as Gold tier membership on Etihad Guest, aircraft models and a polaroid

camera to capture the occasion. "Thank you to each one of our guests who chose to fly with Etihad Airways and to our team for delivering our award-winning and reliable service day in and day

out in 2022. Reaching the 10 million mark is an important milestone for the airline and our entire Etihad family," said Antonoaldo Neves, Chief Executive Officer of Etihad Airways.





AIR EXPO INDIA
22-23-24 NOVEMBER 2023
INDIRA GANDHI INTERNATIONAL AIRPORT - NEW DELHI



ASIA'S BIGGEST GENERAL & BUSINESS AVIATION EXHIBITION

DIAL & Adone Events launch Air Expo India, a new general & business aviation exhibition for ASIA

A first for New Delhi, the event connects general and business aviation to the region, home to the fastest-growing aviation market in the world. Air Expo India, a brand new general and business aviation exhibition, will be hosted by Delhi International Airport (a GMR Airports Limited company) in November 2023 at Indira Gandhi International Airport, the primary international airport serving Delhi, the capital of India. The show was officially launched in New Delhi on December 14th when DIAL and Adone Events signed a protocol agreement to organize the show.

Aviation is poised to play a major role in India's growing economy. The show launch highlights the growth potential of the country's aviation market, with expanding fixed-wing fleets and eVTOL manufacturing being proposed for the region. India is currently the third-largest aviation market in the world and is expected to become the largest aviation market by 2030 in terms of passenger traffic, anticipates

the International Air Transport Association (IATA). Approximately 90 percent of India's MRO activity presently occurs outside of the country. Still, the Indian government has revised its MRO policy to increase the ease of doing business and to make India a global leader in the MRO sector.

Air Expo India will take place over a three-day period. It will welcome exhibitors and delegates from Asia and the Middle East, representing local and international aerospace companies, owners

, operators, suppliers, and media. An industry first, the show will house one of the biggest static displays of eVTOL and electric aircraft in support of India's intent to become a manufacturing center for these aircraft, used primarily by the U.S. and Canadian military.

Air Expo India is targeting a mix of general and business aviation exhibitors who will come together on a static area totalling 60,000 sqm. The space will accommodate more



than 100 aircraft ranging in size from single and twin-engine models to turboprops and private jets. The show format will reflect the approach taken at Abu Dhabi Air Expo, France Air Expo and African Air Expo, also organised by Adone Events, which offers exhibits located next to the runway enabling manufacturers to present their whole range of aircraft. "I am honoured that DIAL has shown its confidence in Adone Events by agreeing to collaborate with us on this exciting new venture. Our experience, knowledge and network of aviation contacts are such that we can already confirm that more than 200 aviation companies have expressed strong interest in participating. The growth of aviation in India reflects the need for this type of international exhibition, and we are delighted to be involved," said Didier Mary, CEO of Adone Events. About DIAL-Delhi International Airport Limited Dehli International Airport Limited (DIAL) is a joint venture, formed as a consortium between GMR Group (54%), Airports Authority of India (26%), and Fraport AG & Eraman Malaysia (10% each). GMR is the lead member of the consortium, along with Fraport AG as the airport operator and Eraman Malaysia as the retail advisor.

About Adone Events

Based in Cannes, France, Adone Event's professionals are experts in event management, sponsorship sourcing, marketing management, design and corporate branding, public relations management and project management. For over 20 years, the company has organised prestigious aviation events in collaboration with some of the event industry's key players. Adone Event's worldwide shows include Abu Dhabi Air Expo, Saudi International Airshow, Middle East Aviation Conference, France Air Expo and African Air Expo.

www.airexpo.in

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and knowledge of beverages, will make a positive difference to the premium experience we offer our customers." Tim has already introduced new Sauvignon Blanc and Pinot Noir wines in the airline's premium cabins, including Dog Point Sauvignon Blanc in First and Grove Mill Sauvignon Blanc in Club World, both from Marlborough, New Zealand. In First, the airline has rolled out a special Bordeaux selection for the festive season, celebrating the 2010 vintage from both sides of Bordeaux comprising Château Haut-Batailley and Clos de l'Oratoire. Customers can enjoy either of these wines in December. From January 2023, British Airways will also be introducing a wine-selection strategy in First and Club World, showcasing different destinations across the airline's network that produce premium wines. The airline will spotlight one destination at a time, to celebrate where the wines come from and the global network that the airline flies to. This builds on British Airways' continued plans to bring a wide range of wines from around the world for its customers to enjoy in the comfort of their seat. Cape Town in South Africa will be the airline's first focus, with new wine offerings including Radford Dale's Renaissance Chenin Blanc from old vines in Stellenbosch, as well as Andrea and Chris Mullineux's benchmark Swartland Syrah from South Africa's Winery of the Year. This appointment forms part of the airline's wider commitment to continue to upgrade its product proposition for its customers. British Airways implemented an improved service across its First, World Traveller Plus, World Traveller and Club Europe cabins earlier this year and recently relaunched its Club World brasserie-style dining experience, with new seasonal menus championing the best of British cuisine.

ETIHAD AIRWAYS TO OFFER A BIGGER BITE OF THE BIG APPLE

From April 2023 Etihad will increase frequency to twice a day between Abu Dhabi and New York-JFK using its latest fuel-efficient aircraft



Etihad Airways is making travel between the US and the UAE even more convenient by going double-daily on its popular New York route.

From 24 April 2023, the airline will fly twice a day, seven days a week, on the Abu Dhabi – New York route, providing a total of 14 weekly nonstop services to John F.



Kennedy International Airport (JFK).

The flights will be operated with both Airbus A350 and Boeing 787-9 Dreamliner aircraft, two of the most efficient in the world, with significantly less fuel burn and CO2 emissions than previous-generation twin aisle aircraft.



Martin Drew, Senior Vice President Global Sales & Cargo, Etihad Airways, said: “Etihad is responding to customer demand for increased frequency to New

York and our well-known reputation for high-quality customer experience. Boosting our flights to New York gives our guests even greater options across key business and leisure destinations in our expanding global network.

“Our guests travelling to the US can use our US pre-

clearance facility, the only United States Customs and Border Protection facility in the Middle East. This allows passengers bound for the United States to process all immigration, customs and agriculture inspections in Abu Dhabi before they board, avoiding immigration queues on arrival in the US.”

The increased frequency gives customers going to the US access to connections beyond New York, to and from 47 destinations throughout the Americas, with Etihad’s codeshare partner — and New York’s Hometown Airline® — JetBlue.

The news comes as Etihad unveils further growth in its global network with the relaunch of flights to Kolkata as well as offering travellers improved access to the Indian Subcontinent and GCC region.

Travelling with the Environmental Airline of the Year, Etihad guests can offset their flights with the airline’s green loyalty programme. Conscious Choices gives travellers Tier Miles and additional benefits in reward for carrying less baggage on board and offsetting their flights’ carbon emissions using Etihad Guest Miles.

With 14 flights per week to New York-JFK, and daily services to Chicago and Washington, Etihad will offer a total of 28 weekly services this summer between Abu Dhabi and the United States.

Flight schedule for Abu Dhabi – New York service, effective 24 April 2023:

Flight	Departing	Time	Arriving	Time	Aircraft	Days
EY101	Abu Dhabi	10:25	New York	16:40	A350	Daily
EY100	New York	22:40	Abu Dhabi	19:30 (+1)	A350	Daily
EY103	Abu Dhabi	03:10	New York	09:25	B787-9	Daily
EY102	New York	14:30	Abu Dhabi	11:20 (+1)	B787-9	Daily

Air Canada offers Customers Holiday Travel Tips

Air Canada is pleased to offer customers travelling during the holiday season time-saving travel tips and useful links to make their journey easier and more pleasant

"With more than 2 million customers expected to travel on Air Canada over the holidays, we know that airports will be busy and our aircraft full. In anticipation, we've made extensive preparations to transport our customers safely and conveniently, including hiring people to bring staffing above pre-Covid levels, readying equipment for winter weather, and prudently scheduling flights. Customers can further ensure smooth travels by preparing in advance with a few simple measures. We want all our customers to have a great holiday, particularly as

they travel, and we wish everyone the best for the season," said Kevin O'Connor, Vice President of Air Canada's Systems Operational Control, which oversees the carrier's daily operation.

Before Going to the Airport At the time of booking make certain all details, including name spellings and travel dates, are correct and provide an e-mail address and mobile phone number. Customers can check-in online at aircanada.com or on the Air Canada Mobile App beginning within 24 hours of their flight, which saves time at the airport. Check the flight's status before going to the airport and allow enough time to meet the check-in cut-off deadlines. Many airport websites have information and services to



ease the process, such as posted wait times for check-in and security, the ability to pre-book screening and reserve parking.

Tools for Travelers Install and use the Air Canada Mobile App. It conveniently delivers all needed mobile tools and services directly to any Apple or Android device so customers can manage their travel. It can be used to

check-in, to securely store customer contact information, preferences and payment details, arrange for checked baggage, and to obtain a boarding pass (eliminating the need for a paper boarding pass). The App also allows Air Canada to communicate directly to customers any updates to their itineraries. Customers should also be sure to enroll in Aeroplan, which can be synched with the App.

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great Club Europe (short-haul business class) deals and stroll through the streets of Paris from £217 return or romance in Rome from £258 return. For those who'd like to cross the Atlantic in luxury, return Club World (business class) flights include London Heathrow to New York from £1,953 and Boston from £2,015. Those looking for their next European getaway can take advantage of the incredible holiday packages (flight + hotel) on offer this year with British Airways Holidays. Seven-night beach holiday favourites such as the Algarve, Mallorca and Malta are available from just £199pp, with city breaks starting from just £119pp. All-inclusive European stays are available from £379pp, and flight + car packages are also on offer from £159pp. Meanwhile, those looking for far-flung holidays can enjoy seven-nights in Orlando from £499pp, the Caribbean from £599pp and the Maldives from £1199pp. Those in the market for a mini-break can jet off on three-night trips to New York from £499pp or Dubai from £469pp. Claire Bentley, Managing Director of British Airways Holidays, said: “We know now more than ever that our customers are seeking the best savings to maximise value for money. Our biggest sale of the year has something for everyone, with incredible offers across our international network of destinations and a range travel dates. Whether its winter sunshine, a city break, or reuniting with family and loved ones, there’s a deal for everyone this year.”

All holiday packages include 23kg of baggage per person and can be secured with deposits from £60pp, with the final balance due up to four weeks before travel. Executive Club Members can also earn double Tier Points on flights taken as part of a package holiday, with the offer now extended until 31 December 2023.

HALF OF BRITS FAIL TO TAKE THEIR ANNUAL LEAVE, BRITISH AIRWAYS HOLIDAYS REVEALS

British Airways Holidays new survey reveals 50% of UK working adults do not take their full annual leave allocation.*

The survey, commissioned by British Airways Holidays with YouGov Plc., found that more than a third of working Brits (36%) who did not take their full annual leave said it was because they ‘just didn’t get around to it’. Furthermore, a staggering 42% confessed that they have felt stressed about work whilst on holiday, and 46% responded that they have had to work on their leave. 48% have checked work emails whilst away and more than a third (39%) have gone one step further and responded.

With a cost-of-living crisis this winter and a recession on the horizon, no doubt many will be thinking it will be even harder to justify a getaway in 2023. However, a 40-year



study by the European Society of Cardiology revealed that taking a holiday could help people live longer. The study suggested that men who took more than three weeks of leave per year were 63% more likely to live longer than those who took three weeks or less.** Meanwhile, British Airways Holidays’ new YouGov Plc. survey also revealed that nearly 79% of those asked agreed that taking a break is good for their

mental health. With this in mind, British Airways Holidays has launched a new campaign, that combines TV advertising, cinema, out of home, social media and radio. Behind the campaign’s humour is an important message that holidays should be taken seriously with people urged to prioritise time away for their own wellbeing. As well as competitive pricing, British Airways Holidays offers a 24-hour helpline,

carefully chosen hotels and generous 23kg per person baggage allowance, taking the hassle out of holidays, so customers can relax, rejuvenate, and switch off. Full details can be found at ba.com/holidays

“I am astounded by the results of our survey,” commented Claire Bentley, Managing Director of British Airways Holidays. “It’s clear that taking a break is vital for our mental and physical wellbeing, and it’s worrying that too many people feel unable to do so. While our new brand campaign conveys this in a comical fashion, the message behind it is a serious one. Here at British Airways Holidays we take holidays as seriously as our customers do, and offer a number of benefits to take the stress out of travel, so they can maximise their switch off time.”

ETIHAD AIRWAYS DOUBLES FLIGHTS TO BANGKOK TO MEET SOARING DEMAND

Double-daily flights to the Thai capital from March 2023 to meet high travel demand Expansion offers convenient connections and even better timings for guests Etihad Airways is boosting its flights to Bangkok, Thailand by doubling its frequency. From 26 March 2023, the airline will fly twice a day on the Abu Dhabi – Bangkok route, providing a total of 14 weekly nonstop services to Bangkok Airport (BKK). The flights will offer Etihad’s award-winning service and comfort across both Business and Economy Class cabins. Arik De, Chief Revenue Officer, Etihad Airways, said: “With our convenient morning

departure from Abu Dhabi, our second Bangkok flight has optimised timings for those UAE residents wishing to have a break in Thailand. Moreover, the return departure from Bangkok allows for those Thai residents to arrive in Abu Dhabi in the morning to have a head-start in exploring what the city has to offer in terms of business and pleasure. It further reaffirms our commitment to bringing more guests to enjoy Abu Dhabi.” Bangkok is a world-renowned destination in its own right as well as being the gateway to travel throughout Thailand and further across South East Asia for millions of visitors



BKK frequency increase

Flight schedule for Abu Dhabi – Bangkok service, effective 26 March 2023:

Flt Desg	Dept Arp	Dept Time	Arvl Arp	Arrv Time	Freq
EY 402	AUH	22:50	BKK	08:20	Dai ly
EY 403	BKK	20:15	AUH	23:30	Daily
EY 404	AUH	10:30	BKK	20:00	Daily
EY 405	BKK	02:25	AUH	06:00	Daily

every year. The new frequency will make it even more convenient for people connecting to flights to and from Thailand through Etihad’s growing global route network. Etihad Airways has just been rated third in the list of Top 20 Safest Airlines 2023 compiled by AirlineRatings, the highest placed carrier in the Middle East.

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Baggage
Travel experts agree, people tend to pack too much, so consider what you will really need. To help with packing aircanada.com has extensive information about baggage allowances, including carry-on limits. When packing, ensure required medication, keys and valuables – including money, electronics, and jewelry – are kept in a carry-on bag. For information on government security screening of carry-on items, click here. Attach a sturdy identification tag to all checked baggage and tuck inside each piece a business card or similar item with contact details. Customers should be mindful that excess carry-on baggage can result in boarding and flight delays, so please limit carry-on and kindly comply if a gate agent makes a request for carry-on baggage to be gate-checked. This will get everyone on their way sooner.

Documents and Useful Apps for International Travel

Visit Air Canada's Travel Ready hub for international entry requirements. Customers are responsible for meeting all entry requirements, including holding the correct travel documents, visas, or health certificates, for any flights they purchase. Additional information is available from the International Air Transport Association and advice on travelling abroad is available at www.travel.gc.ca.

Travellers going to the U.S. can use the U.S. Customs and Border Protection's MPC app to submit their passport and customs declaration information to streamline the entry process into the U.S. When returning to Canada, customers can save time by using the ArriveCAN web or mobile app to make their customs and immigration declaration to the Canada Border Services Agency up to 72 hours in advance of their arrival at select airports. Note: Government requirements may change with little notice.