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BRITISH AIRWAYS TEAMS UP WITH UBER TO OFFER AVIOS ON EVERY RIDE

Uber users will soon be able to collect Avios on every journey they take by car, coach or train booked via the Uber app, by simply linking their British Airways Executive Club and Uber accounts.

From later this month, Members of the airline's loyalty programme will be eligible to collect 1 Avios for every £1 spent on any ride, whether that be by car, coach or train, booked on the Uber app in the UK. These can then be put towards worldwide flights, upgrades and extras.

To celebrate the new partnership, Members who link their Executive Club and Uber accounts via the Uber app will receive 250 bonus Avios.

Avios is a global loyalty currency used by airlines including British Airways, Iberia, Aer Lingus, Vueling and Qatar Airways. It can be



collected by flying worldwide and through everyday spending, with Uber becoming the latest addition to the British Airways Executive Club to help boost travellers' balances.

Users simply need to link their Executive Club and Uber accounts, by entering their details into the Uber app in the settings section. To sign up to the British Airways Executive

Club, visit www.britishairways.com/executive-club. The Avios will then automatically appear in each Member's account after every Uber ride. Avios can be used as part-payment towards Reward Flights, with British Airways guaranteeing a minimum of 14 Reward Seats on every long-haul flight, and 12 on every short-haul flight, to and

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ETIHAD GUEST PARTNERS WITH THE LARGEST AQUARIUM IN THE MIDDLE EAST

Ethiad Guest, the frequent flyer programme of the UAE's national airline Etihad Airways, has partnered with The National Aquarium Abu Dhabi, the largest aquarium in the Middle East. The Aquarium will participate in the "Miles on the Go" programme for Etihad Guest members to benefit from every time they visit. Etihad Guest members can now instantly earn and spend Etihad Guest Miles when visiting the aquarium located in Abu Dhabi and discover an entire world of natural treasures. By simply downloading the Etihad Guest app and linking up to five Visa cards to their profiles, members can spend their miles and receive cashback on their cards. Members can earn 1 Etihad Guest Mile and 1 Tier Mile for every AED 3 spent on tickets or any other qualifying



Etihad Guest and The National Aquarium image

purchases at The National Aquarium. The successful and first-of-its-kind 'Miles on the Go' technology was launched in 2020. It has since won multiple innovation and industry awards. Complementing the existing travel and financial partners in the Etihad Guest partner portfolio, members can automatically earn and spend miles in three Aldar Malls in

Abu Dhabi and Al Ain, at a suite of entertainment, hospitality, F&B partners and also at Abu Dhabi International Airport. Etihad's Vice President Loyalty & Partnerships, Kim Hardaker said, "We are incredibly excited to announce our new partnership with The National Aquarium here in Abu Dhabi. It's wonderful to be partnering with Abu

FAI builds on 20 years in the Middle East asit anticipates record sales for 2022

FAI Aviation Group, one of the world's leading global providers of mission-critical aviation services is pleased to participate

at this week's Bahrain Airshow (Booth D10) some 20 years after it first set up operations in the region. With 20 aircraft in its predominately Bombardier fleet, the group anticipates record sales across the business for 2022, with consolidated group revenues of more than €120m. Revenues for charter and MRO have each increased by more than 30% compared with the same time last year. This latest news comes as FAI's operations face the challenge of high fuel prices.

During the pandemic, the decrease in charter business was offset by an equivalent increase in its air ambulance operations. Since the end of the pandemic, the group has experienced a steady increase in air ambulance work while charter outperformed, resulting in hitherto unexpected expansion in the sector. The group expects to see a more moderate growth forecast at 8-10% per annum over the next five years including in the Middle East region, which currently accounts for 20% of FAI's flying activity.

In 2022, FAI Technik, the group's dedicated and expanding maintenance division, which specialises in Bombardier business jets, completed five 120/240-month inspections on the Bombardier Global 700; eight 96/192 months inspections of Challenger 600 series aircraft and two 12-year inspections of Learjet 60's. With labour production close to 100,000 man-hours, 2022 will be the busiest year for FAI Technik since it was established more than 30 years ago.

Across its aircraft sales



FAI Air Ambulance Challenger

business, four sales transactions were closed in the first nine months of this year with two deals pending which are expected to

close in the fourth quarter.

This year marks five years since Mumtalakat, the Sovereign Wealth Fund of the Government of the Kingdom of Bahrain took a significant minority stake in FAI. The partnership has proved successful for FAI who work with Mumtalakat to maximise strategic investment opportunities in the region. Siegfried Axtmann, Founder and Chairman of FAI Aviation Group comments: "We are delighted to return to the Bahrain Airshow this week, following what has been an exceptional year for the group. We are pleased with our recent success, but also very proud to be marking 20 years in the region. The Middle East is an important region for FAI and along with our excellent collaboration with Mumtalakat, the show offers great opportunities for us to meet with new and existing customers."

Barbara Baumgartner, Managing Director of FAI rent-a-jet GmbH, DMCC Branch, based in Dubai, who will also be attending the show, adds: "Over the past 20 years, we have shared our knowledge and expertise, contributing to safe and reliable operations in the Middle East with a focus on outstanding service. Our success here is based on our extensive regional network, understanding of the socio-cultural needs of our customers and a deep commitment to them."

FAI continues its successful collaboration with McLaren as the official supplier of the McLaren F1 Team, and will be supporting the team during the Abu Dhabi Grand Prix on 18-20 November.

ETIHAD AIRWAYS AND SATAVIA COLLABORATE TO IMPLEMENT CONTRAIL PREVENTION FOR THE FIRST TIME ON AN ATLANTIC CROSSING

Scheduled Washington Dulles to Abu Dhabi service will utilise sustainable aviation fuel (SAF) alongside management of aviation's non-CO2 effects. Operated within Etihad's Boeing 787 "Greenliner" programme, the NetZero* flight will incorporate SATAVIA technology to prevent warming aircraft contrails for the first time on an Etihad transatlantic flight. Combined with SAF Book & Claim, the special flight will demonstrate the potential to target aviation's CO2 and non-CO2 effects simultaneously.

Abu Dhabi, United Arab Emirates - Etihad Airways, the national carrier of the United Arab Emirates, is implementing contrail prevention on a special NetZero flight during the COP27 event as part of its continuing partnership with SATAVIA.

The airline is set to operate a dedicated NetZero* flight EY130 from Washington Dulles Airport to Abu Dhabi on Sunday 13 November, combining SATAVIA contrail prevention with sustainable aviation fuel (SAF), alongside other operational efficiencies, to demonstrate the potential for net-zero commercial aviation

using current technology. The flight is the latest in Etihad's programme of ecoFlights carried out over the past two years, and follows the EY20 Sustainable Flight Etihad operated from London Heathrow to Abu Dhabi last year, reducing overall climate impact by 72 per cent.

Building on Etihad's weekly contrail prevention exercises with SATAVIA, the flight will be the first Etihad transatlantic crossing to actively manage non-CO2 climate effects from contrail formation, tackling a sustainability challenge responsible for up to 60 per cent of aviation's climate footprint.

Mariam Alqubaisi, Etihad's Head of Sustainability & Business Excellence, said: "The Etihad/SATAVIA collaboration demonstrates the possibility of dramatic sustainability advances in day-to-day commercial operations.

"In 2022 alone, SATAVIA technology has enabled us to eliminate over 6,500 tonnes of carbon dioxide equivalent climate impact. We are delighted to extend this partnership on this transatlantic flight during COP27, tackling aviation's non-CO2 impacts with industry-leading technical

innovation."

Aircraft-generated condensation trails, or contrails, cause surface warming responsible for up to two-thirds of aviation's climate impact, significantly outweighing direct CO2 emissions from aircraft engines. Transatlantic routes such as Washington to Abu Dhabi typically combine high air traffic density with atmospheric conditions that can lead to significant non-CO2 climate impact. In winter operations, cool and moist conditions frequently lead to strongly warming contrails. In addition to enabling contrail prevention in day-to-day flight operations, SATAVIA conducts post-flight climate impact analysis for conversion into future carbon credits, with an initial world-first trade by auction planned with AirCarbon Exchange in December 2022.

SATAVIA CEO, Dr Adam Durant said: "Our contrail platform DECISIONX:NETZERO supports smarter, greener aviation.

"By implementing minimal changes to a small percentage of flights, eco-conscious operators like Etihad can eliminate the majority of their non-CO2 climate footprint

with essentially no impact on day-to-day operations and on shorter timescales than other green aviation interventions. For transatlantic operations, up to 80 per cent of contrail climate impact can be avoided by rerouting just over 10 per cent of flights."

The Greenliner flight will combine contrail prevention with SAF Book & Claim via Etihad partners World Energy, with purchased SAF delivered into the Los Angeles International Airport (LAX) fuel system for use by other flights. The additional cost will be mitigated by subsidies, by Etihad's Corporate Conscious Choices programme, and by trading SATAVIA-generated future carbon credits.

"The aviation industry can't achieve climate-neutral operations without managing non-CO2 effects," said Alqubaisi. "We look forward to our continued collaboration with SATAVIA, expanding the art of the possible and accelerating progress towards climate-neutral aviation."

The flight is being described as NetZero rather than 'Carbon Neutral' as it is achieving more than offsetting the CO2 emissions. To categorize this flight as NetZero, Etihad must demonstrate the absolute maximal direct emissions reductions operations possible. This includes (but is not limited to):

Utilizing its Etihad Greenliner fleet – the Boeing 787 – with competitive fuel efficiency per passenger
Maximizing and ensuring cargo and passenger load factors to maintain efficiency
Pre-flight engine wash and aircraft cleaning for aerodynamics and engine efficiency

Use of single-engine taxiing
Intensive flight planning and direct routing, including continuous descent and reduced auxiliary power unit (APU) burn

Contrail avoidance testing with SATAVIA to reduce non-CO2 emissions and climate impact

In flight service to reduce waste production and scope 3 waste to CO2 impacts

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from London Heathrow and London Gatwick. Members can fly from as little as £1 and 18,500 Avios, which is enough for an off-peak economy return flight to more than 40 destinations in Europe. Andrew Brem, General Manager at Uber UK said:

"We're thrilled to be able to help Uber users collect Avios on every single journey they take. So everyday trips, such as going to work or to the shops is helping you to get somewhere a little more exotic with British Airways".

Ian Romanis, Head of Retail and Customer Relationship Management at British Airways said:

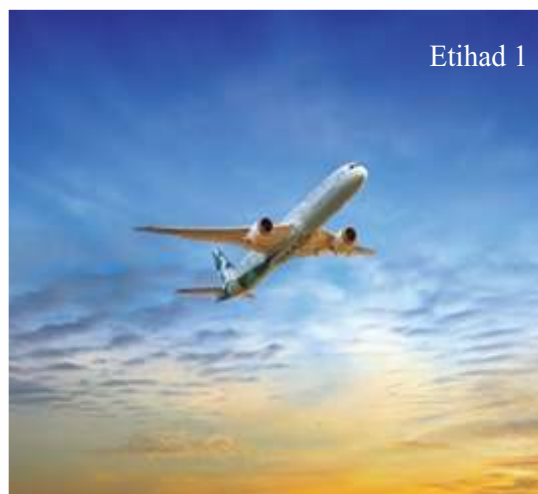
"Avios helps to open up the world, wherever our customers wish to travel. From beach holidays in the Indian Ocean, to city breaks in Europe and beyond, it's such a valuable currency that is so easy to collect - our Members can do this easily as part of their everyday lives. We're thrilled to welcome Uber on board in helping to bring our customers travel plans to life."

All British Airways Executive Club Members will be able to collect Avios through the Uber App by the end of the month.

About Uber

Uber's mission is to create opportunity through movement.

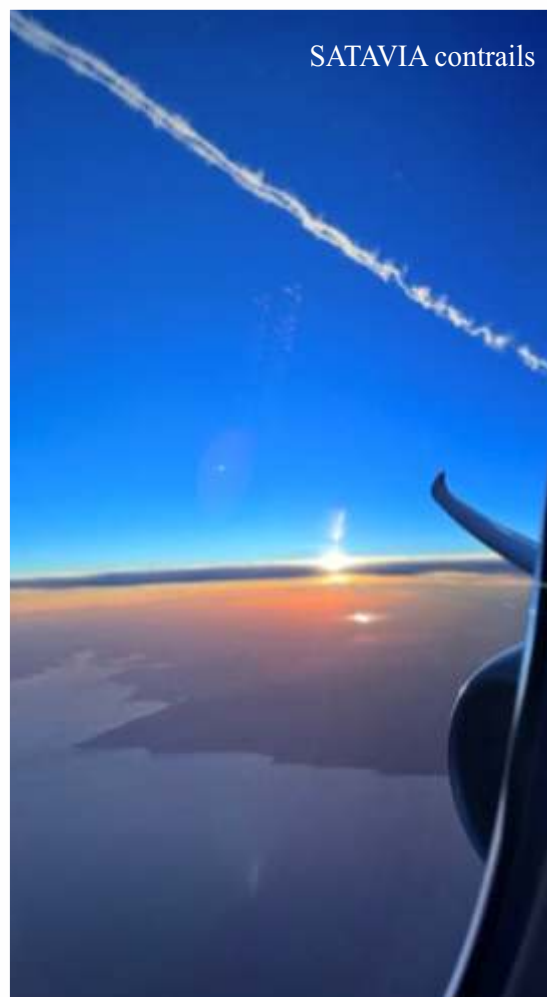
We started in 2010 to solve a simple problem: how do you get access to a ride at the touch of a button? More than 10 billion trips later, we're building products to get people closer to where they want to be. By changing how people, food, and things move through cities, Uber is a platform that opens up the world to new possibilities.



Etihad 1



Etihad 2



SATAVIA contrails

RoyalJet announces new addition to its five-star fleet at the Abu Dhabi Air Expo

The deal for RoyalJet's latest acquisition – a Boeing Business Jet – was signed last week. RoyalJet Abu Dhabi, an award-winning global leader in



a forward crew rest area, a master bedroom with a private lavatory and shower, and a first-class lounge. Finished with custom-made materials and state-of-the-art design configuration, the BBJ is designed for the best functionality and maximum comfort. The first-class lounge area



premium private aviation, has added yet another Boeing Business Jet (BBJ) to its fleet taking the total number of BBJs to 13. The announcement was made on the sidelines of the 3-day Abu Dhabi Air Expo 2022, the only dedicated general & business aviation exhibition in the Middle East, which is being held at the Al Bateen Executive Airport. RoyalJet had also acquired a BBJ early this year, which made it the world's largest BBJ Operator in the world. The latest BBJ boasts 19 passenger VVIP interior with

is equipped with a custom liner system, CMS-controlled electric window shades, VIP-style custom carpet, LED reading, table lights, and wash lighting with customised mood presets among others. It also has a 32-inch monitor, cabinets with two pullout tables on each side, hanging storage, and active emergency exits on both sides.

The master bedroom is fitted

with CMS-controlled electric window shades, VIP-style custom carpet, wash lighting, and a 42-inch monitor. There's also the under-bed storage, a nightstand with storage, and a



full-height closet with storage among others. In the rear of the plane is the master lavatory complete with a rectangular shower.

RoyalJet's CEO Mohammed Husain Ahmed expressed his delight at the purchase of the new aircraft, he said: "Over all of last year, demand exceeded supply in the premium aviation industry across the region. The overall health of the global private jet market has been going strong, and this growth is expected to reach greater heights as we move into a very busy period packed with events and

conferences. The UAE's leadership has committed itself to supporting tourism and global trade by investing in building a strong logistics sector, and we also have the FIFA World Cup happening in Qatar this year, due to which we have seen a surge in the demand to fly across the GCC. In line with the UAE leadership's vision, we are actively looking to expand our operations to serve our premium clientele. Adding the new BBJ is a step in that direction," he added. With regard to participation at the Abu Dhabi Air Expo 2022, Mohammed said, "The Abu Dhabi Air Expo is a wonderful platform that brings together aviation & aerospace industry leaders from across the globe along with aviation professionals, enthusiasts, and customers to interact and network. The event also showcases the latest developments, technology, and equipment in general aviation. It is our pleasure to be participating in the Air Expo and meeting with our industry network from all over the world. It is a great opportunity and we hope to close some high-level deals here."

The Abu Dhabi Air Expo has grown to become one of the most successful aviation exhibitions within the region and features high-quality personalized chalets and a static display of all the latest aircraft on the market ranging from ultralights to business jets and helicopters. The three-day Air Expo event is showcasing the latest innovations in private jet aircraft, helicopters, executive charter services, airport equipment, and services. Over a hundred aircraft from ultralight to heavy business jets are on display for delegates seeking out a variety of aircraft and aviation-related services. Conferences at the Expo will bring together over 80 leading speakers, delegates, thought leaders and industry experts connecting the Middle East (and beyond) aviation & aerospace sector for innovative sessions. Booking enquiry: Please visit the RoyalJet website for further details: <https://www.royaljetgroup.com/> Email: general.info@royaljetgroup.com Phone: +971 2 5051 500

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Dhabi's newest attraction, which is positively contributing to the environment through engaging and educating visitors about our incredible nature and marine life here in the UAE, and beyond. We're always looking for ways to make your Etihad Guest reward experience even better, and with Etihad Guest Miles now available to use and earn at the Aquarium, members can put their miles to a good purpose and even be a part of their wildlife rescue programme."

"With more exciting tourist and leisure attractions being added to Abu Dhabi's offering each year, there's never been a better time to visit or enjoy all that Abu Dhabi has to offer." Commenting on the new partnership, Paul Hamilton, General Manager of The National Aquarium Abu Dhabi said, "We're thrilled to be reaching new heights with our new partnership with Etihad Guest, and excited to share this experience with Etihad Guest members. Etihad being awarded Environmental Airline of the Year for 2022 showcases that our values are aligned, making them the perfect partners to help us develop new ways for people to engage with nature and wildlife. Guests will be witness to our revolutionary Wildlife Rescue Program that we run in collaboration with the Environment Agency – Abu Dhabi (EAD), which continuously strives towards ensuring the health and well-being of our marine ecosystem." As the UAE's national carrier, Etihad operates to more than 70 passenger and cargo destinations in the Middle East, Africa, Europe, Asia, Australia, and North America. The Etihad Guest loyalty programme has close to 8 million members and rewards travellers for flying as well as everyday activities through a network of global partners.

Air Canada and Emirates Activate Codeshare Partnership to Extend Global Networks and Enhance Customer Experience



Air Canada and Emirates customers will have access to 46 points across North America, Asia, the Middle East and Africa. Frequent flyer members of Aeroplan and Skywards will soon be able to earn and redeem points or miles when flying with both airlines. Enhanced customer offering implemented with the issuance of a single ticket and baggage transfers through to the final destination. A plan for improved connectivity and seamless experience between the carriers at their respective hub airports

announced the launch of their codeshare cooperation. The new partnership will allow customers of the carriers to enjoy seamless connectivity to 46 markets spanning three continents, including to destinations across the Americas, the Middle East, Africa, Southeast Asia, and the Indian subcontinent. Beginning today, codeshare tickets will be available for sale to 35 markets for travel effective December 1 with 11 additional markets to be added pending final regulatory approval, and the potential for more markets to be included

in Toronto and Dubai to be implemented over the next six months. Air Canada and Emirates

today

beyond that. Tickets are available via the carriers' websites at aircanada.com and emirates.com as well as via major GDS systems and travel agencies.

"This exciting new partnership with Emirates will allow Air Canada to meaningfully broaden the choice of flight options for our customers. It will create easier connections between Canada and destinations in the Middle East, Africa, Southeast Asia and the Indian subcontinent. As well, it will allow us to draw more connecting traffic through our Toronto global hub and expand our presence in these dynamic regions where demand for global travel is expected to grow," said Michael Rousseau, President and Chief Executive Officer at Air Canada. Sir Tim Clark, President Emirates Airline said: "We are delighted to establish a partnership with Air Canada, to expand our reach into more points in North America. Partnering with Canada's flag

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CLUB WORLD FULL-SERVICE RETURNS TO BRITISH AIRWAYS ALONG WITH BRAND-NEW SEASONAL MENUS

British Airways is returning to its much-loved full Club World service, enhancing the premium dining experience as part of the airline's plans to continue to improve its product proposition

The service was simplified during the pandemic to reduce interaction between cabin crew and customers

The airline has also introduced new seasonal menus in the cabin to champion the best of British cuisine

Menu variations and service styles have been trialled with the airline's cabin crew to ensure they meet customers' expectations

These enhancements accompany the improved service the airline has already implemented across its First, World Traveller Plus, World Traveller and Club Europe cabins earlier this year

Thursday 27 October: From tomorrow, British Airways is relaunching its much-anticipated Club World (business class) service with delicious new menus offering customers a more brasserie-style dining experience when they travel.

The return to a full service will include new enhanced standards of dining where each course is served to customers individually. British Airways will start serving signature hot soups and warm desserts, such as artichoke and parmesan soup with rye croutons and



warm apple strudel with vanilla sauce, which are both perfect starts to the airline's winter menus.

British Airways' new Club World menus will reflect its commitment to using British provenance and premium ingredients from local producers celebrating originality. There will also be a range of seasonal options for customers to choose from, such as the British Original Cottage Pie or chocolate fondant with crème anglaise. In addition, the airline will also be offering menus with regional variations that features cuisines tailored to specific routes, including lemon and herb grilled mahi-mahi fish on its Caribbean flights, chicken dum biryani on routes from India and king prawn machbous from the Middle East.

For those customers wanting to maximise their sleep on board, the airline is also reintroducing its express service on evening flights. Customers will be able to request a one tray service so they can enjoy a quick bite to eat and then head to sleep if they wish.

The new menus have been carefully curated by British Airways' culinary experts and have been thoughtfully paired with beverage options from the airline's inflight drinks menu. Over the last few months, the airline has been trialling menu variations and service styles with the airline's cabin crew to ensure they meet customers' expectations. Sajida Ismail, British Airways' Head of Onboard Experience, said: "It's incredibly important that when we brought our full service back, it exceeded our

customers' expectations. We have taken time to ensure that we are offering a premium brasserie-style dining experience that not only tastes good, but one that our crew feel confident in delivering. "We have had such great feedback from the recent introduction of new menus across our First, World Traveller Plus, World Traveller and Club Europe cabins and we know our new Club World menus won't disappoint." The airline also launched its newest campaign last week, which celebrates British Airways' people, its customers, the nation and how it has helped make British Airways a British Original. As part of this campaign, customers can expect to see the celebration of originality throughout the menus with British classics and a focus on British provenance.

The airline is also introducing a refreshed Club World check-in zone at Heathrow Terminal 5, to enhance the premium experience at every step of their journey.

British Airways is also continuing to roll out its newest business class seat, Club Suite, across its Boeing 777 fleet. The airline has taken delivery of another A350 aircraft this year, which has the Club Suite installed as well as the latest generation of the First cabin, including the introduction of the First suite door.

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carrier enables us to offer customers seamless connectivity when flying to domestic points within Canada via Toronto. Besides the added-value benefits and rewarding experiences that leisure and business travellers of both airlines can look forward to, the partnership allows Air Canada's customers to travel to destinations across Asia, Africa and the Middle East, thanks to our expansive network via our hub in Dubai." Emirates customers will be able to book codeshare flights to and from Canadian points beyond Toronto, including Calgary, Edmonton, Halifax, Montreal, Ottawa and Vancouver. Air Canada will place its code on routes operated by Emirates from its hub in Dubai, expanding the airline's reach across the Indian subcontinent and unlocking more destinations, including Colombo, Dhaka, Islamabad, Karachi, and Lahore. Seamless connectivity will also be enjoyed by Air Canada's customers travelling to Southeast Asian destinations including Bangkok, Hanoi, Phuket, Kuala Lumpur and Singapore; the Middle Eastern cities Jeddah and Muscat; as well as destinations in Africa, namely Addis Ababa and Dar Es Salaam. Coming soon, the airlines will introduce a reciprocal frequent flyer offering, allowing members of Aeroplan and Skywards to earn and redeem points on flights operated by Emirates and Air Canada, respectively. Eligible passengers will also soon be able to take advantage of reciprocal lounge access, along with select benefits for Aeroplan Elite and Skywards members when travelling on the partner airline. Further details and launch dates will be announced at a later date.

RYANAIR SIGNS 5-YEAR PARTNERSHIP EXTENSION WITH CEFA AVIATION

Ryanair, Europe's No. 1 airline, today announced a 5-year partnership extension with CEFA Aviation, a leader in flight safety and pilot training software and services, to provide cloud-based mobile service CEFA AMS (Aviation Mobile Services) for Ryanair's industry-leading pilot training programmes.

Ryanair was the first airline in Europe to introduce this breakthrough pilot training innovation with the only app in the world allowing pilots to replay their flights on their tablet after landing and is pleased to agree a further 5-year extension.

Ryanair's Director of Operations, Neal McMahon, said:



"We are delighted to extend our partnership with CEFA Aviation, whose innovative software further improves our world-leading pilot training. Our pilots are very pleased with the addition of this new software tool which delivers

constructive feedback to our crew after every flight and we are excited to extend our agreement with CEFA to continue to deliver the highest standard of training to our pilots."

Dominique Mineo, CEFA

Aviation's CEO and founder said:

"CEFA AMS has proven its significant contribution to improving training and flight safety by offering new learning opportunities to pilots from their daily flights. The ability to self-critique, previously unavailable, is a unique aspect of the CEFA platform and is seen by pilots as a valuable addition to post-flight review. We are excited that our software tool has been chosen by Ryanair to strengthen the training resources of its pilots over the next five years and we look forward to the extension of our partnership which will pave the way for new developments."