

# WINGS CHAMBER

Monthly Free Distribution / [www.wingschamber.com](http://www.wingschamber.com)

RNI No- MAHENG/2007/24625 . Regd No- MAH/ENG/11020/13/1/2007-TC . VOLUME - 17 ISSUE - 7, THANE , JANUARY 2024 , PAGE 04

## NEW YEAR, NEW FLIGHTS AS ETIHAD WELCOMES 2024 WITH MORE DESTINATIONS TO INDIA

Daily flights to Kozhikode (CCJ) & Thiruvananthapuram (TRV) began on New Year's Day

Abu Dhabi, UAE - Etihad Airways, the national airline of the United Arab Emirates, has kicked off 2024 by introducing two new services. Daily flights from Abu Dhabi to Kozhikode (CCJ) and Thiruvananthapuram (TRV) in the Kerala region of India commenced on New Year's Day

These non-stop services to each destination bring the total number of Indian gateways served by Etihad to 10, underscoring the airline's commitment to providing easy access to its expanding global network for guests travelling to and from the Subcontinent

Antonoaldo Neves, CEO of Etihad, said: "We have established a fantastic group of non-stop routes between India and Abu Dhabi, providing customers with easier access to our growing network without transiting through one of the main Indian hub airports.

"Seamless and practical connections at Abu Dhabi ensure that our guests can easily access destinations across the GCC, Europe - including our four daily services to London - and North America. Moreover, they have the



Arrival in Thiruvananthapuram Etihad Media Release

opportunity to enjoy a fantastic stopover in Abu Dhabi as an integral part of their journey." The introduction of this service enhances accessibility to the picturesque countryside and beaches that Kerala is renowned for, creating increased inbound tourism to the region. Additionally, it streamlines travel for professionals visiting the burgeoning business hubs in the area.

In 2023, the airline reintroduced services to Kolkata, a vital Indian gateway connecting Eastern India to global destinations. Furthermore, the airline has increased the frequencies of flights

to Mumbai and Delhi, two of its most popular routes, from two per day to an impressive four flights per day. For 2024 Etihad has already announced new flights to Boston, USA starting on 31 March, to Nairobi, Kenya on 01 May, and its exciting summer schedule includes an inaugural non-stop service to Nice, France and direct flights to the Greek isles of Mykonos and Santorini.

Thanks to Etihad Media Release Duty Media Officer Etihad Airways S S Chadha News Editor Wings Chamber.

## Air Canada and Professional Women's Hockey League (PWHL) Seal Historic Partnership to Take Flight Together

MONTREAL, Dec. 28, 2023 /CNW/ - Air Canada today announced a historic partnership with the new Professional Women's Hockey League (PWHL) ahead of its inaugural season opener on January 1, 2024. The deal sees Air Canada become an Inaugural Premier Partner of the PWHL and Official Airline for the league's first six teams, reflecting its deep passion for hockey and sharing the best of Canada with the world. "To partner with the PWHL and be part of this historic moment in hockey history is incredibly exciting and meaningful to all of us at Air Canada," said Andy Shibata, Vice President, Brand at Air Canada. "As Canada's national carrier, and a longstanding supporter of Canadian sports, this partnership reflects the love we share with our customers for hockey, as well as our work in championing gender equality in the aviation industry."



"We're delighted to team up with Canada's national carrier as an Inaugural Premier Partner and Official Airline to the PWHL," said Amy Scheer, Senior Vice President of Business Operations, PWHL. "We feel privileged to fly with Air Canada, a connection that reflects our shared values and the enormous potential for the league, its players and our future stars, as

we take the sport to new heights." The airline is also celebrating this historic partnership with a new inspirational ad campaign, entitled "We All Fly," featuring a cadre of young PWHL hopefuls alongside Canadian hockey legend Mélodie Daoust, which will premiere ahead of each PWHL home opener.

more on pg 4

## Flying High: British Airways' Emerging Talent Leader Melissa Richardson Awarded An MBE In New Years Honours List

Melissa Richardson (née Kose), Senior Emerging Talent Manager in the Strategic Resourcing team at British Airways has been awarded an MBE in The King's New Years Honours List for 2024 for Services to Early Careers in Aviation. This prestigious award recognises her

outstanding efforts in supercharging British Airways' award-winning emerging talent programmes, which provide work experience and employment opportunities for young people across the UK. Mel, who studied at Wrotham Secondary School in Sevenoaks, joined the airline in 2012 as an apprentice and has worked tirelessly to drive forward and promote British Airways' emerging talent vision. She is responsible for engaging with and inspiring more than 175,000 young people to consider a career in aviation, enabling them to realise their potential and raise the profile of the airlines award-winning graduate, apprentice, business placement and work experience programmes. Mel has worked closely with teams from across the airline to address the skills gap and implement new early career opportunities, such as specialist graduate and apprenticeship programmes and launch a series of campaigns designed to inspire and attract future talent to the airline. As part of British Airways' ongoing commitment to recruiting future talent and providing equal opportunities to people from all backgrounds, Mel played a significant role in launching the airlines partnership with The Prince's Trust earlier this year to deliver its flagship "Get into Aviation with British Airways" programme. The initiative supports young people from across London who are looking to secure



Melissa Richardson MBE, Senior Emerging Talent Manager

a career in the industry through work experience opportunities or on one of British Airways apprenticeship programmes. Mel also supercharged the launch of Speedbird-Z, a dedicated student website where individuals can complete e-learning modules. Through the online platform, which has been accessed by more than 17,000 students to date, individuals can ask questions to British Airways mentors and register their interest to apply for work experience placements across the airline. Melissa Richardson, on receiving her MBE, said: "I am truly honoured and extremely humbled to have been awarded with an MBE for Services to Early Careers in Aviation. I am very lucky that my job is my passion, and I have been able to shape the lives of so many students, raising aspirations and working with young people from all walks of life over the last decade. I am excited about the opportunities this award will give me in continuing to support the next generation." Lisa Tremble, Chief People, Corporate Affairs and Sustainability Officer, said: "I am delighted Melissa has been recognised for her outstanding contributions to our business and wider society for Services to Early Careers in Aviation. Her ongoing passion for inspiring the young people of today to consider a career in our thriving industry is infectious and she is a true inspiration to us all."

## IADA Adds New Accredited Dealers



Jetsetter Business Jets Founder & Chairman Gal Peleg

**DALLAS, Jan. 8, 2024** – The Board of Directors of the International Aircraft Dealers Association (IADA) voted to add three new preowned aircraft dealers, all accredited by the organization. The new dealer members are Jetsetter Business Jets, Jones Aviation Group (JAG) and Oshman Aviation.

### Jetsetter Business Jets

Jetsetter Business Jets handles business aircraft sales, acquisitions and management. The company was founded to provide dedicated services for owners and operators of business jets, turboprops and turbine powered helicopters. It is led by Founder & Chairman Gal Peleg. Head office of the IADA-Accredited dealer is in Tel Aviv, Israel and its USA office is in Fort Lauderdale, Fla. For more info go to <https://jetsetter.aero>.



JAG President Cameron Jones

**Jones Aviation Group, LLC (JAG)** Jones Aviation Group, known as JAG, has been supporting the private aviation needs of businesses and individuals for over three decades. It offers aircraft sales, brokerage services, fleet maintenance and aviation consulting. The IADA-Accredited dealer is led by President Cameron Jones and is headquartered in Dallas. For more <https://www.jonesaviationgroup.com>.

### Oshman Aviation

Oshman Aviation is an IADA accredited aircraft dealer based in North Texas providing aircraft sales, management, and consulting services for clients across the world. It specializes in business jets and turboprops. It buys and sells from its own aircraft



Oshman Aviation President Scott Oshman

inventory and brokerage listings while also taking trade-ins. President Scott Oshman leads the company from headquarters in Fort Worth. For more info go to <https://www.oshmanaviation.com/>.

“IADA is proud to continue to grow our membership ranks which are filled with the most highly regarded business aviation companies in our industry,” said IADA Executive Director Wayne Starling. “Our organization looks forward to continuing to work with Gal Peleg, Cameron Jones and Scott Oshman as our mission to expand transparency and ethical transactions grows within the industry.”

Thanks to IADA Media Jim Gregory.

## ARGUS International Honors Naples Aviation

**DENVER, CO (January 3, 2024)** Today, ARGUS International honors Naples Aviation as the first Fixed Base Operator (FBO) in North America to receive the ARGUS International Base Operations Audit Certification. The Base Operations Audit and rating program encourages and assists companies in reducing ground incidents and damage to aircraft and company assets. This audit program identifies and promotes FBOs that meet rigorous international industry best practices and standards that establish appropriate safety and service programs to support their operations. ARGUS, a member of the SGS group, dives deeply into safety, service, and facilities to make sure customers visiting certified FBOs from around the world can trust in standards set forth in the Base Operations Audit. “Being recognized as the first FBO in North America to receive the ARGUS Base Operations Audit Certification is a testament to the dedication and professionalism of our FBO staff and leadership,” said Chris Rozansky, Naples Airport Authority Executive Director. “Naples Aviation has an unwavering commitment to safety and operational excellence.”

Attaining ARGUS Base Operation certification is the highest achievement for an FBO, and ARGUS is proud to honor Naples Aviation's significant accomplishment. “Naples Aviation FBO was well prepared



for their audit and was eager to learn how they compared with the ARGUS Base Operations Standard. They are a well-equipped organization that uses the tools of SMS and Safety Risk Management to ensure they continue to maintain an efficient and safe operation for their customers,” said Terry Webb, ARGUS International PROS Executive Vice President. “The Naples Aviation FBO management team is highly experienced and work very well together.” About Naples Aviation Naples Aviation is the sole FBO at

the Naples Airport, which is ideally located within minutes of downtown Naples, the Gulf of Mexico and I-75, connecting people to the Paradise Coast through an exceptional airport experience. The airport serviced over 119,000 annual operations in the last fiscal year, while being an engaged, responsive partner to the community. Home to corporate aviation, air charter operators, car rental agencies, flight schools and non-aviation businesses, the airport is

also a central location for critical public services, including fire/rescue, air ambulance services, mosquito control, the Collier County Sheriff's Aviation Unit and other community services. For more information, visit [www.FlyNaples.com/fbo](http://www.FlyNaples.com/fbo). About ARGUS International Inc. ARGUS International (ARGUS), a member of the SGS Group, is the leader in Aviation Data, Software, Audits, and Certification Services. ARGUS Market Intelligence is the premier Aviation Forecasting service worldwide and have emerged as a leader among market intelligence service providers. ARGUS PROS is one of the 1st accredited audit organizations in

more on pg 3

## ETIHAD AIRWAYS BRINGS FESTIVE CHEER TO THE SKIES THIS HOLIDAY SEASON

**Abu Dhabi, United Arab Emirates** – This holiday season, Etihad Airways is spreading seasonal cheer with traditional festive cuisine served at 30,000 feet. From the 23-25 December, Etihad will deliver a festive menu in all cabins on more than 30 routes across the network.

The airline expects to serve more than 50,000 Christmas dinners on board over the three-day holiday period. The menu includes roast turkey roulade, chestnut & thyme stuffing, herb & garlic chat potato, green beans pumpkin with cranberry sauce and is followed by gingerbread cheesecake with berries and chocolate garnish, a Christmas yule log with redcurrant or warm Christmas pudding with custard and berries. Gingerbread lattes will also be available for guests looking to add some festive cheer to their beverage selection. Etihad's E-BOX entertainment will feature a dedicated 'Holiday Movies' channel with a selection of festive movies to enjoy on board throughout December. Holiday favourites such as Dr. Seuss' How The Grinch Stole Christmas, A Cinderella Story: Christmas Wish, The Holiday Dating Guide and New Year's Eve will feature among a selection of hundreds of movies and programmes.

Etihad's Business and First class Lounges at the new Terminal A at Abu Dhabi International Airport will also feature a merry menu as well as a range of themed mocktails and cocktails such as 'Christmas Baubles' 'Glogg's on Ice' and a 'Gingerbread Espresso Martini'. With Abu Dhabi's new Terminal A recently opening, Etihad's guests can expect to enjoy a welcoming atmosphere with extensive check-in facilities including biometric self-bag drop check-in desks, as well as dedicated services for those travelling in Business and First class.

As a family-friendly airline, Etihad offers dedicated family check-in desks at Terminal A. Through its partnership with Warner Bros World Abu Dhabi children will also be welcomed on board with themed activity kits to keep them busy as they jet around the world on their holiday adventures. To beat the crowds at the airport, Etihad's City Check-In services and Home Check-In continue to be available for guests wishing to complete their check in and drop their bags ahead of time. Guests can then simply turn up at the airport with hand luggage for a quick and easy departure. On 31 December 2023, Etihad will be ushering in the New Year in style with a countdown, celebratory drinks and props on all flights crossing midnight in the sky. Eduardo Matos, Director of Customer Care, Etihad, said: “The holiday season and end of year celebrations are special times, and we invite our guests to enjoy in the festivities as they fly with us. With around 1.4 million people flying with us this December, we look forward to reconnecting loved ones and providing our guests with memorable holiday experiences.” **The ultimate Christmas present wishlist** Wondering what to buy the person who has everything? Etihad has recently announced new destinations, including Bali, Boston and Nairobi which will begin operating in the first half of 2024 and make ideal destinations for a dream holiday gift. Safari, anyone?

For the ultimate indulgence and the perfect gift, Etihad's A380 offers one of the most extraordinary flying experiences, The Residence, a unique, private three-room suite in the sky. The A380 currently connects Abu Dhabi with London Heathrow, and from April 2024, guests will also be able to indulge in The Residence between Abu Dhabi and New York's JFK. Add a trip to the Big Apple to the 'best present ever' list. The Etihad Guest Reward Shop offers a curated collection of gifts to make finding the perfect present easy, and members can redeem miles to purchase their shopping this holiday season. The shop caters for everyone with tech and electronics, fashion, jewellery, beauty and fragrance, home furnishings and travel essentials to choose from.

High resolution images are available for download here: <https://we.tl/t-uVh2t8kPwI> Thanks to Duty Media Officer Etihad Airways for Press release



Etihad Airways brings festive cheer to the skies this holiday season LR (1)

## EARLY ARRIVAL: BRITISH AIRWAYS FLIGHT AND HOLIDAY SALE LANDS TODAY

British Airways and British Airways Holidays have launched their largest sale of the year, offering huge savings across both flights and holidays for 2024. More than 80 destinations available to book. Flights to New York from £356 and Orlando from £386, plus European holiday packages to Malaga, Malta and Algarve from £249pp. British Airways Holidays is offering two-night city breaks to Lisbon, Munich and Madrid start from £149pp. US stays to Orlando from £529pp and New York from £529pp.

**December 19, 2023** – British Airways has announced today its largest annual sale, running until January 30, 2024. This sale offers discounts on flights and holiday packages to a variety of destinations across the globe for anyone looking to travel in 2024. Whether it's to explore the culture of New York, the breathtaking landscapes of San Francisco, or the glamour of Las Vegas, British Airways has something to offer everyone. **Flight only deals** Customers looking to jet across the Atlantic can enjoy return flights to **New York starting from just £356, Orlando from £386 and San Francisco from £415.** For those looking to soak up the sun, British Airways is offering discounted return fares to Dubai from £449, the Dominican Republic from £556 and new addition to the route network, Abu Dhabi from just £429. Selected routes also include the option to upgrade to World Traveller Plus (premium economy) from just £199. Customers looking for a luxury European getaway can enjoy great savings by booking Club Europe (short-haul business class) return flights in British Airways' sale to destinations such as Pisa from £194, Venice from £277 and Valencia from £205. For those travelling further afield, they can book return Club World (long-



Kefalonia, Greece

haul business class) from £1,769 or Delhi and Bangaluru from £2,199. **Holiday packages** British Airways Holidays is offering seven-night holiday packages to European Beach destinations including **Malta, Algarve and Malaga from just £249pp**, which is equivalent to £35 per day including return flights, accommodation and, in some cases, breakfast. Customers can also save on holiday bookings to Orlando, Las Vegas New York, with seven nights in Orlando starting from £529pp, three nights in New York from £529pp and five nights in Las Vegas from £999. British Airways Holidays is also offering dream holidays to the Caribbean with seven nights in Tobago or St Kitts from £619pp and Barbados or Aruba from £719pp. There are also a range of Avios offers in place for customers to reduce the price of their ticket even further. Executive Club Members can book trips to Orlando or New York starting from 123,300 per person, with no cash addition, or a seven nights B&B stay in Tenerife from 79,500 Avios per person. Those looking for a weekend getaway can bag a two-night city break to **Nice, Amsterdam, Naples or Prague from just £149pp.** Claire Bentley, British Airways Holidays' Managing Director, said: "We have something special for everyone this January Sale. Beach break enthusiasts, all-inclusive lovers,

and culture vultures alike can find a deal to suit their tastes. I hope that these savings will entice them to plan their next holiday soon and have a well-deserved break to look forward to in 2024." British Airways Holidays 'pp' pricing is based on two sharing **British Airways Holidays deals The US and Canada New York:** British Airways Holidays offers three nights at the 3.5\* DoubleTree by Hilton New York Times Square West from £529pp, travelling on selected dates in February 2024 inclusive. Includes economy (World Traveller) return flights from London Gatwick Airport, 23kg luggage allowance and accommodation. **Orlando:** British Airways Holidays offers seven nights at the 3\* Ramada Plaza Resort and Suites International Drive from £529pp travelling on selected dates in September 2024 inclusive. Includes economy (World Traveller) return flights from London Gatwick Airport, 23kg luggage allowance and accommodation. **Los Angeles:** British Airways Holidays offers five nights at the 3\* Clarion Anaheim Resort from £649pp travelling on selected dates in February and March 2024 inclusive. Includes economy (World Traveller) return flights from London Heathrow Airport, 1 checked bag at 23kg per person and accommodation

more on pg 4

from pg 2

the United States and involved in the development of the IOSA Auditing Program. We continue to be the leading provider of on-site safety audits nationwide. ARGUS PRISM is the worldwide leader in safety management systems and a pioneer in FAA Accreditation Consulting for UAS service providers. ARGUS was founded in 1995 and headquartered in Colorado. To learn more about ARGUS international, please visit [www.ARGUS.aero](http://www.ARGUS.aero)

## ETIHAD AND MALDIVIAN ANNOUNCE EXCITING INTERLINE PARTNERSHIP



**Abu Dhabi, UAE** – Etihad Airways, the national airline of the UAE, and Maldivian have unwrapped an early Christmas present for customers by announcing a strategic bilateral interline partnership, unlocking access to 16 dream holiday destinations in the Maldives beyond the main island of Malé. The agreement between Etihad and Maldivian, the national airline of the Maldives, means guests can now seamlessly navigate across the Indian Ocean archipelago, enjoying the combined services and networks of both carriers on a single ticket. Etihad's Chief Revenue Officer, Arik De said: "This interline will elevate the overall customer experience across the entire journey. Guests bound for the Maldives will enjoy the privilege of arriving at their popular holiday destinations with greater ease. Facilitated by smooth connections from Malé, Etihad customers can easily transition to Maldivian's services, reaching a wide range of domestic destinations to begin their idyllic island retreat." Maldivian's General Manager Commercial, Ibrahim Hamdhan Mohamed said: "In an effort to expand Maldivian's reach globally

this interline partnership with Etihad Airways will open exciting opportunities for our valued customers to connect and travel seamlessly within our strong and growing route network of destinations across the Maldives." Etihad customers can access destinations on Maldivian's network, which serves many popular islands, via Velana International Airport, Malé, including: Dharavandhoo Island (DRV) Faresmathoda Airport (FMT) Funadhoo Airport (FND) Fuvahmulak Island Airport (FVM), Gan Island Airport (GAN) Kooddoo Island (GKK) Hanimaadhoo Island Airport (HAQ), Kulhduhuffushi Airport (HDK), Hoarafushi Airport (HRF) Kaadedhdhoo Island Airport (KDM), Kadhdhoo Island (KDO) Madivaru Airport (LMV) Maafaru International Airport (NMF), Maavarulu Airport (RUL) Thimarafushi Airport (TMF) and Ifuru (IFU). Etihad is set to increase the frequency of its flights to Malé to connect with the Maldivian network from 10 to 14 a week starting on 1 January, 2024. The agreement also makes it even easier for customers to combine their dream break in the Maldives with an exciting stopover

more on pg 4

from pg 3

**Toronto:** British Airways Holidays offers three nights at the 4\* Chelsea Hotel Toronto from £539pp travelling on selected dates in February 2024 inclusive. Includes economy (World Traveller) return flights from London Heathrow Airport, 1 checked bag at 23kg per person and accommodation.

**Europe Madrid:** British Airways Holidays offers two nights at the Ilunion Suites Madrid from £149pp travelling on selected dates in March 2024. Includes economy (Euro Traveller) return flights from London Heathrow Airport, 1 checked bag at 23kg per person and accommodation. **Algarve:** British Airways Holidays offers seven nights, at the 5\* Epic Sana Algarve Hotel from £639pp, travelling on selected dates between March and October 2024. Includes economy (Euro Traveller) return flights from London Heathrow Airport, 1 checked bag at 23kg per person and accommodation with breakfast.

**Crete:** British Airways Holidays offers seven nights at the 5\* Elounda Peninsula All Suite Hotel from £1379pp, travelling on selected dates in October 2024 inclusive. Includes economy (Euro Traveller) return flights from London Gatwick Airport, 1 checked bag at 23kg per person and accommodation with breakfast. 2 free nights and free return transfer

**Turkey:** British Airways Holidays offers seven nights all-inclusive, at the 3.5\* Oludeniz Beach Resort by Z Hotels from £469pp travelling on selected dates in April 2024. Includes economy (Euro Traveller) return flights from London Gatwick Airport, 1 checked bag at 23kg per person and accommodation on All Inclusive board basis. Rest of World

**Barbados:** British Airways Holidays offers seven nights all-inclusive at the 4\* The Sands Barbados from £1,249pp travelling on selected dates in September 2024. Includes economy (Euro Traveller) return flights from London Heathrow, 1 checked bag at 23kg per person and accommodation on an all-inclusive board basis. **St Lucia:** British Airways Holidays offers seven nights at the Bay Gardens Hotel from £749pp travelling on selected dates in September 2024. Includes economy (Euro Traveller) return flights from London Heathrow, 1 checked bag at 23kg per person and accommodation

**Dubai:** British Airways Holidays offers three nights at the 4\* Hampton By Hilton Marjan Island from £499pp travelling in January 2024. Includes economy (World Traveller) return flights from London Heathrow Airport, 23kg luggage allowance and accommodation on All Inclusive.

from pg 3

in Abu Dhabi, savouring the legendary hospitality and remarkable attractions of the UAE's capital. The interline agreement with Maldivian is just the latest in Etihad's expanding network of partnerships with airlines worldwide, delivering enhanced connectivity and convenience for its guests. Thanks to Duty Media Officer Etihad Airways

\*\*\*\*\*

### Air Canada Reports Strong Operational Performance for the Holiday Travel Period

MONTREAL, Jan. 8, 2024/CNW/ - Air Canada today reported a strong operational performance for the year-end holiday travel period, during which nearly 2.6 million customers were transported safely. The airline achieved some of its best operational results in a decade, including completing 98 per cent of scheduled flights, with an on-time performance of 70 per cent. "We thank our customers for entrusting their travel to Air Canada and I am proud that we delivered on our promise to transport them safely and conveniently. Over the holidays we carried about 2.6 million customers on more than 20,000 flights, with an on-time performance of 70 per cent. Our success was the result of extensive advance preparations and the hard work of our people, helped by moderate winter weather. With a clear focus on our customers and on improving the stability and resilience of our operation, we have implemented a range of initiatives to ensure we continue to improve our operational performance into 2024 and beyond," said Craig Landry, Executive Vice President and Chief Operations Officer at Air Canada. Operational Results This holiday season, the peak travel period for Air Canada occurred between December 18, 2023, and January 6, 2024. Operational highlights include Approximately 2.6 million customers flew on Air Canada, about 10 per cent more customers than in the same period in 2022. This is equivalent to moving nearly the entire combined population of Manitoba and Saskatchewan, or everyone in

from pg 1

As part of the PWHL partnership, Air Canada is granted intellectual property (IP) rights for all six PWHL teams in Boston, Minnesota, Montreal, New York, Ottawa, and Toronto, the PWHL itself, broadcast, in-venue, and in-market assets, as well as official jersey branding rights for Montreal's PWHL team. Air Canada will also provide travel support for the league and its players, and will celebrate and promote the PWHL and its future stars across its marketing and communications channels. The PWHL deal also builds on Air Canada's prior partnerships in professional women's hockey, and in women's sports including with the Women's National Basketball Association (WNBA), as well as the planned Project 8 professional women's soccer league in Canada. In addition, and furthering its commitment to supporting the next generation of women's hockey, Air Canada will host a local girls' junior hockey team at each historical PWHL home opener in Canada, including Jan. 1 in Toronto, Jan. 2 in Ottawa, and Jan. 13 in Montreal. continues to reward deserving fans, bringing them closer to their favourite teams with unique VIP NHL and NBA experiences. Air Canada Fan Flight is just one of the ways the airline is continually giving back to the community and celebrating the passion of fans across North America.

Thanks to News Release SOURCE Air Canada, S S Chadha News Editor Wings Chamber

from pg 3

the United States and involved in the development of the IOSA Auditing Program. We continue to be the leading provider of on-site safety audits nationwide. ARGUS PRISM is the worldwide leader in safety management systems and a pioneer in FAA Accreditation Consulting for UAS service providers. ARGUS was founded in 1995 and headquartered in Colorado. To learn more about ARGUS international, please visit [www.ARGUS.aero](http://www.ARGUS.aero)

Canada's Atlantic provinces. On-time-performance (OTP), measured by the industry standard of arrival within 15 minutes of scheduled time, was 70 per cent. This is a dramatic increase from 40 per cent in 2022, when severe winter weather disrupted travel, and well above the last pre-pandemic holiday period in 2019, when OTP was 54 per cent. The average delay, when one occurred, was 37 minutes, which is a 43% reduction from 2022 and 10% better than the last pre-pandemic holiday period in 2019. There were 20,075 flights operated, with a completion rate of 98 per cent. This resulted in a 80% reduction in cancelled flights as compared to 2022, and an 80% reduction in cancelled flights as compared to 2022, and an 71% reduction as compared to the last pre-pandemic holiday period in 2019. The volume of delayed or mishandled bags dropped by a sharp 58 per cent as compared to the prior year translating into a baggage handling success rate of 98.6 per cent. This year, customers travelling domestically benefitted from a new tracking feature on the Air Canada Mobile App that lets them monitor the progress of their bag at key points in the journey. For the period, excluding the peak pandemic year of 2020 Air Canada achieved its best results in a decade for flight arrivals within 15 minutes, flight completion, fewest cancelled flights and for baggage delivery.

SOURCE Air Canada

